



Wheelabrator Portsmouth Inc.

A Waste Management Company

3809 Elm Avenue
Portsmouth, VA 23704

October 20, 2010

Ms. Joanna Hall
President
Cradock Civic League
Portsmouth, VA

Dear Joanna,

Thank you very much for providing Wheelabrator Technologies with this opportunity to update Cradock residents on our efforts to mitigate odor problems associated with operations at the Refuse Derived Fuel (RDF) plant.

Since Wheelabrator assumed ownership of the RDF and power plants on April 29, we have taken aggressive steps to improve safety of the employees, performance of the boilers and other vital equipment, and control emissions. Major capital projects will continue into 2012, but we are taking actions immediately to address concerns raised about odors.

In particular:

- Wheelabrator Portsmouth is currently evaluating freezer curtains and quick close doors to mitigate winds.
- We have conducted a full odor control system evaluation, which led us to fix a number of fogging nozzles. In addition, we are testing several odor masking agents and will begin using the odor that appears to have the most effectiveness.
- Over the next several months, we will be planting more trees and flowers to establish a further wind barrier.

Finally, we have set up a hotline at 393-3127 to receive and respond to calls from residents. It is my desire and intention to keep the Community Advisory Committee advised of all operational activities and improvements, but also to be available to brief the Civic League, either in person or by letter in between those quarterly sessions. Please feel free to contact Joel Rubin of Rubin Communications Group at 456-5212 or myself at jariviere@wm.com for any information regarding the operations of the plants.

Yours truly,

John LaRiviere
General Manager
Wheelabrator Portsmouth